

## Khalil Abusido CV

### Personal Information:

Name: Khalil Ibrahim Abusido  
Marital Status: Single  
Birth date: 26\5\1989  
Birthplace: Saudi Arabia - Jeddah  
Nationality: Palestine  
Mobile:0546642718  
Email: khalil.sido@gmail.com  
Twitter: @khalil\_\_

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### Education and certificates:

- Bachelor degree in Software engineering - Sana University Graduate 2010.
  - Session of c# Programming language 2010.
  - Session of computer hardware and software maintenance - Almedad institute 2012.
  - Certificate Computer hardware and software maintenance - Almedad institute 2012.
  - Certificate Apple sales and product professional 2012.
  - Certificate Apple Mac and iOS technician 2013.
  - Certificate Retail Pro Application expert 2015.
  - Certificate Retail Pro system engineer 2015.
  - Certificate Retail Pro crystal report Professional 2015.
  - Certificate Retail Pro Prism system engineer 2016.
  - Certificate Retail Pro Prism Application expert 2016.
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## Computer Skills:

- Using Mac OS X - (Advanced level).
  - Using Windows OS - (Advanced level).
  - Using Mac OS X server - (Advanced level).
  - Using Windows OS server - (Advanced level).
  - Using Ubuntu OS - (Advanced level).
  - Computer Hardware and software Troubleshooting and solve issues replace parts.
  - Computer Hardware assembly.
  - iOS - iPhone - iPad Troubleshooting and solve issues.
  - Android devices troubleshooting and solve issues.
  - Printers troubleshooting and solve issues.
  - Software, Websites and Games Quality Assurance Tester.
  - Writing Windows Registry Hacks.
  - Using Adobe photoshop - (Advanced level).
  - wordpress Developer Online stores, blogs, business sites - (Advanced level)
  - E-Commerce Developer and Integration and control panel manage.
  - HYPER Pay integration with Ecommerce and online stores.
  - SADAD integration with Ecommerce and online stores.
  - Magento Online store Management. (Advanced Level)
  - Design and style Website using HTML5 \CSS . - (Advanced level).
  - Manage Hosting domains, Godaddy, Hostgator, Siteground - (Advanced level).
  - MySQL Developer for Database. - (Advanced Level)
  - Working on Retail Pro International POS software for managing inventory and stores - (Advanced level).
  - Working on Crystal Reports for Database custom reports - (Advanced level).
  - Websites Management's Domains, stores, Editing, Backup - (Advanced level).
  - 3D Modeling Maya - (Beginner level).
  - Working microsoft Office applications word,excel,powerpoint, outlook - (Advanced level).
  - Configure routers and static ip's and DNS.
  - Make a Home or business network.
  - Quick Printing and writing reports.
  - Remote Technical support.
  - Game designer, Level designer using Unity and rpg maker engine.
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### Personal Skills:

- Work under pressure.
  - Work well with others.
  - Full of ambition, strong desire to do something.
  - Self Learning.
  - Communication.
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### Work Experience Total of 6 Years:

#### **Present Working at Buy2Day - Majed Nazer - Ecommerce Developer and IT Manager 2017 - 6 Months**

Develop manage and Maintain the E-commerce store, Export orders to warehouse.

Design, develop and maintain customers business websites.

System Administrator for Souq.com system and Al-Ameen POS and Warehouse Manager software.

Software Solutions for the company's different issues and needs.

E Marketing and Update social Media with company new products (Twitter - Facebook - Instagram).

#### **Retail Technology - Retail Pro Software Partner in Saudi Arabia - Software Project manager - 2 Years and 3 Months 2015 - 2017**

Preparing hardware for the clients, installing and configuring POS Retail Pro system on the machines, link stores using DNS, Windows remote troubleshooting, printers and scanners hardware & software solutions, troubleshooting oracle database, Train the client staff on using Retail Pro system , link Retail Pro system on Tablets use iOS\Android, build HTML5 Pages, design receipt and reports documents, creating custom report for database using crystal reports, Project manager for big companies in Saudi Arabia - Bafarat - Alshiaka - AlGarawi and more.

Software Quality Assurance for Retail Pro & Prism software, Test the software functions and reporting bugs, missing functions, testing each new and old feature with any new update.

Website Development and Management Making sure website is online and running, modify and update website content, Backup the website Database and content.

Writing Software, plugins, adds on and How to use Guides and documents in both Arabic and English Language for customers.

**Arab Computers LTD - Apple Service Provider in Saudi Arabia - 2 Years and 3 months  
2012-2014**

Troubleshooting Mac, iPhone, iPad and all apple products, replacing parts, follow up with the customers requests, order parts, writing hardware reports, ship parts back on time, deliver the best customer service experience.

**Advanced Company - iCorner - Technician 6 months 2012 - 2012**

Troubleshoot hardware and software Mac and iOS units, providing the best support to the customer.

**Shas-Tec Hardware Supervisor - 4 months 2012- 2012**

Managing, ordering and providing hardware and necessary parts for Mac and iOS units, writing hardware and parts reports, managing inventory on light speed system software.

**Al-Nasej international I weaver Technical support - 6 months 2011 -2012**

Troubleshoot hardware and software Mac and iOS units, providing the best support to the customer.

**Al-Nasej international I weaver Sales - 3 Months 2011-2011**

Selling apple products, well known of all apple products.

### **Electrony Online magazine - 4 months - 2010**

Writing technology articles and news

### **Mesial Pharmacies IT support - 3 months - 2010**

Data input, inventory managing, IT hardware and software

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### **Achievements:**

- Designed a 2D Full Game Using RPG maker and ruby language.
  - Designed a websites for companies in saudi Arabia - [i-life](#), [iStoreksa](#), [Asmme](#), [Retailtech](#)
  - Chosen to be one of the top Technicians in Apple service and customer service 2014.
  - Organize a Video game Development community in Saudi Arabia (Den of Devs).
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### **Language:**

English: Fluent.

Arabic: Native.

Japanese: Beginner.